



Stephanie Teo Swee Hong (张瑞芳)
Deputy Director, Nursing
SingHealth Polyclinics
Age: 52

A diligent, proactive and forward-looking Nurse Leader, Stephanie constantly seeks to improve work processes and nursing care delivery in SingHealth Polyclinics (SHP).

As the key nursing member in SHP Quality Improvement Committee and Enterprise Risk Management Committee, Stephanie takes an active role in improving quality of care and patient safety such as conducting Incident Reporting road shows to create awareness in incident reporting and near-misses, and providing analysis and recommendations to prevent and mitigate risks.

To better manage patients with highly complex chronic conditions, Stephanie participated in the development of the case management and patient assessment framework to coordinate care across cluster institutions – now piloting in a few polyclinics.

Research is Stephanie’s other passion. Not only does she play an instrumental role in building the research capabilities of the nurses, she also inspires others in following this passion. This contributed to the achievements of five published nursing research papers and six project presentations in local and international conferences.

Stephanie is an inspirational role model who is committed in mentoring and educating the younger generation of nurses. She helps in creating a supportive environment that fosters the development of leadership skills among newer nursing leaders.

For media interviews, please contact:

Lo Sok Wan
Executive, SingHealth Group Communications
Email: lo.sok.wan@singhealth.com.sg
Mobile: 9689 8791